



**VanCompare**<sup>TM</sup>  
**Direct**



Mr A Defres  
35 Heywood Court  
TENBY  
Dyfed  
SA70 8BP

7th. September, 2018

Dear Mr Defres,

## VW - L014LNR - INSURANCE

Thank you for purchasing your van insurance from VanCompareDirect. In order to validate your policy we require:

**Proof of No Claims Bonus** - We require your previous insurer's name, policy number and telephone number which can be provided by email, telephone or on our website [www.vancomparedirect.com/ncb](http://www.vancomparedirect.com/ncb). Alternatively you can forward us a copy of your bonus proof.

Please email the requested information to [audit@vancomparedirect.com](mailto:audit@vancomparedirect.com) quoting your customer reference number V0430243-002. Alternatively upload the above at [www.vancomparedirect.com/upload-documents](http://www.vancomparedirect.com/upload-documents) or post photocopies to the address noted at the top of this page.

An audit fee of £35.00 may be applied to the Card Guarantee if the above information is not received within 7 days

If you have any queries or are unsure of the information we require please don't hesitate to contact us on 0333 200 1532.

Yours sincerely,

Marilyn Skelton

### VanCompareDirect

2 Denmark Road  
Guildford  
Surrey  
GU1 4DA  
[www.vancomparedirect.com](http://www.vancomparedirect.com)

**Claims Line**  
**0333 200 1535**

**CUSTOMER REFERENCE NUMBER**  
V0430243-002

**YOUR VEHICLE**  
Vol Transporter T28 SWB TD 102

**COVER START DATE**  
31Aug2018

**BONUS CLAIMED**  
9 Years

### WE'RE HERE TO HELP

**AUDIT:**  
0333 200 1532

**CLAIMS:**  
0333 200 1535

Monday to Friday 9am to 7pm  
Saturday 9am to 2pm

Alternatively, please e-mail us at  
[AUDIT@vancomparedirect.com](mailto:AUDIT@vancomparedirect.com)

### IMPORTANT NOTICE:-

No Claims Bonus can only be used on one vehicle at a time. If your No Claims Bonus is not available for this policy, or being used on another policy, please urgently contact our office on 0333 200 1532.